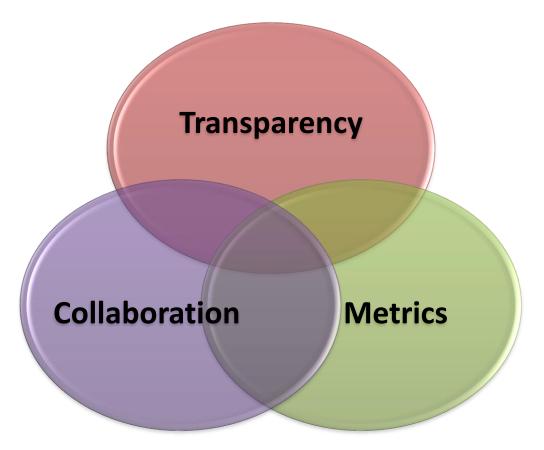


So You're Starting a PMO...





Background: Why Alfa Needed Governance

- Projects were not getting done as expected
 - Schedule
 - Scope
 - Quality
- Not simply an <u>IT</u> problem;
 a <u>Business</u> problem!
- Solution...
 - Governance
 - A Program Management Office



Developing the Vision

- Hire an executive experienced in PMO startup and change management
- Begin with the end: Define governance
- Define processes to get us there
- Setup executive-level governance committee
- Develop and map strategy



Initial Challenges

- "A box of PMO"
- NIMBY
- They don't program, they don't run a team...
 What the heck do these guys do anyway??
- Because I want it—<u>that's</u> the *#&% business value!!
- IT is our own worst enemy.

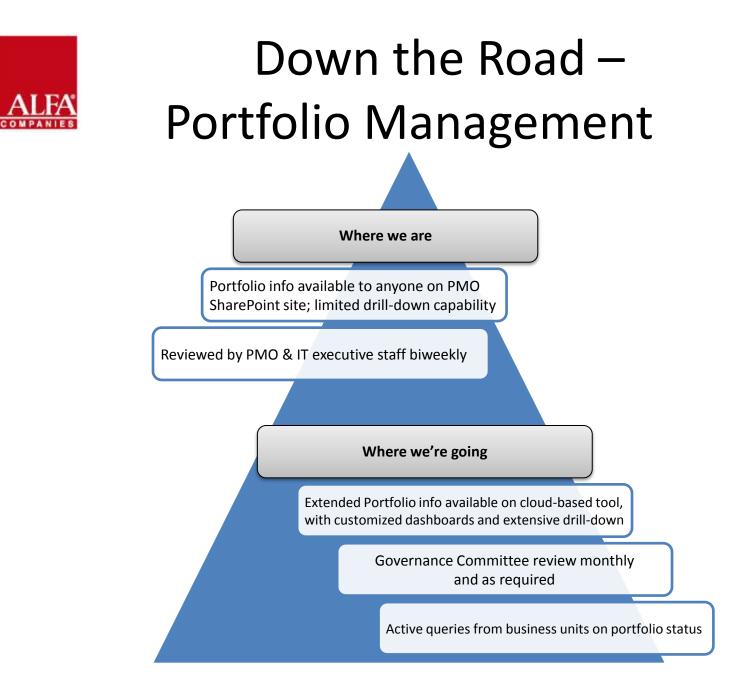


Baby Steps

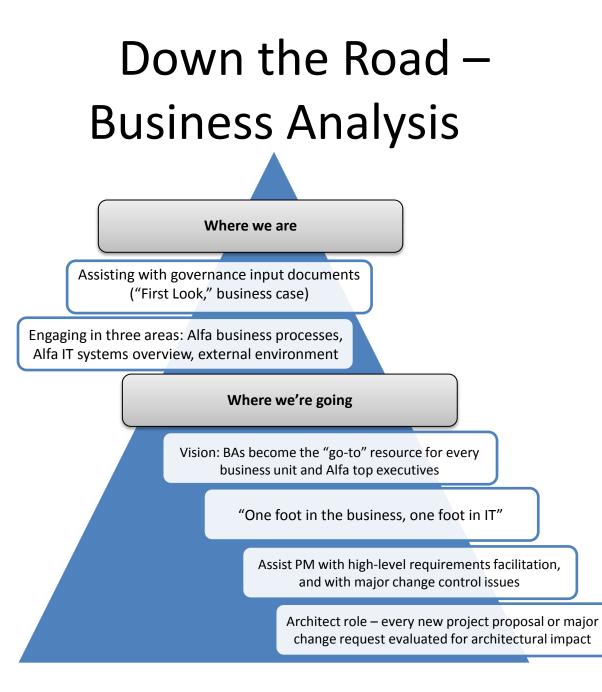
- Plan to go slowly... then slow more and plan again.
- Look for buy-in and feedback at every step, from every level of the organization
- Test yourself continually—and be ready to try something new at any time. Be honest.
- You never "get there"—you just reach a resting place to plan the next step.

Down the Road – Governance











Down the Road – Project Managers

Where we are

Engaged in larger, high-risk, high-profile projects

Standardized status reporting for all IT projects team, stakeholders, and management

Developing project definition documents and detailed schedules for

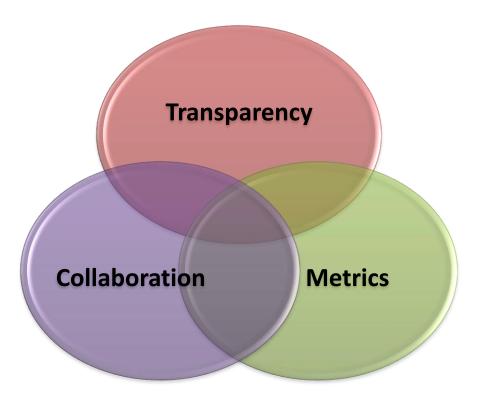
Where we're going

PM (reporting to PMO) assigned to every Alfa IT project, as titular PM or mentor

All demand management, project execution, and portfolio management within a cloud-based PPM app

Project management recognized as a distinct valueadded discipline across the enterprise





Questions?