# What's New in the *PMBOK*® *Guide, Third Edition*?

March 9, 2006 Presented by Betty Corbin, PMP AUM Continuing Education <u>bcorbin@mail.aum.edu</u> 334-244-3057 www.aum.edu/coned What is the best use of the PMBOK® Guide?

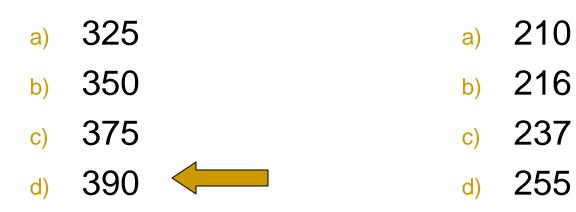
- a) To provide standard project management terminology.
- To describe processes that will help make projects successful.
- c) To look impressive on my bookshelf.
- d) To put me to sleep if I have insomnia.
- e) All of the above.





PMBOK Guide 3<sup>rd</sup> Ed. PME

PMBOK Guide 2000

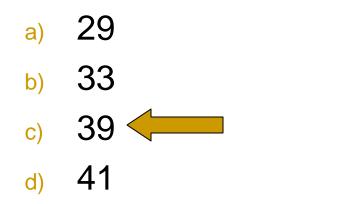


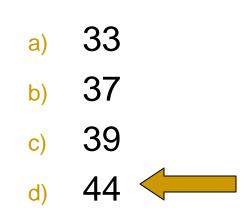


How many processes?

PMBOK Guide 3<sup>rd</sup> Ed.

PMBOK Guide 2000







### Changes to processes

- 7 added, 13 renamed, and 2 deleted for a net gain of 5
- Some of the process names have been changed to a verb-object format.
   i.e. Quality Control is now Perform Quality Control
- Elimination of core and facilitating designation



- Enterprise environmental factors
- This term includes your company's organizational structure, its values and work ethics, laws and regulations where the work is being performed, characteristics of stakeholders, overall state of the marketplace for your project, and project management software. (page 83)



#### Organizational process assets

 Templates for common project documents, organizational policies, software tools, databases of project information, lessons learned, and knowledge bases are examples of ... (page 84)

This replaces historical information as an input to many of the processes.



- Project management plan
- The single, approved document that guides execution, monitoring and control, and closure.



- Methodology
- A system of practices, techniques, procedures, and rules used by those who work in a discipline.



- Corrective action
- Anything done to bring future results in line with the plan.



Project Management Office (PMO)

 An organizational body or entity assigned various responsibilities related to the centralized and coordinated management of those projects under its domain.

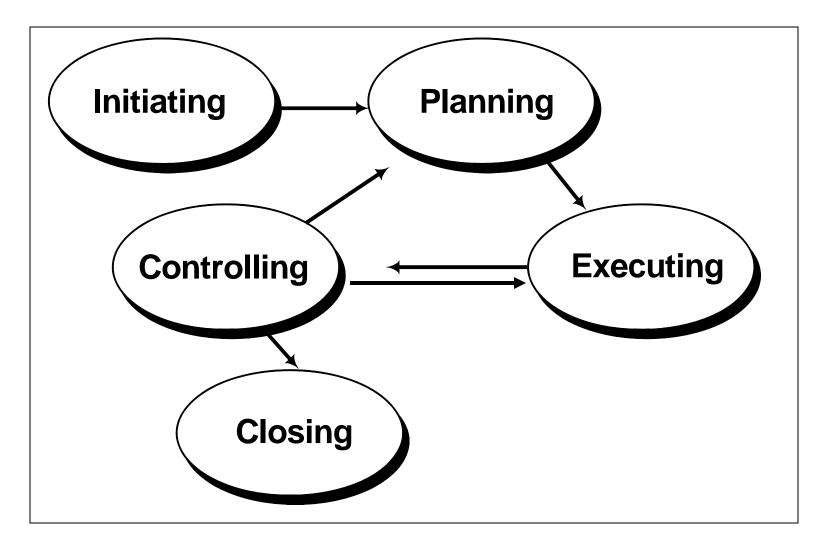


#### Issue

A point or matter in question or in dispute, or a point or matter that is not settled and is under discussion or over which there are opposing views or disagreements.

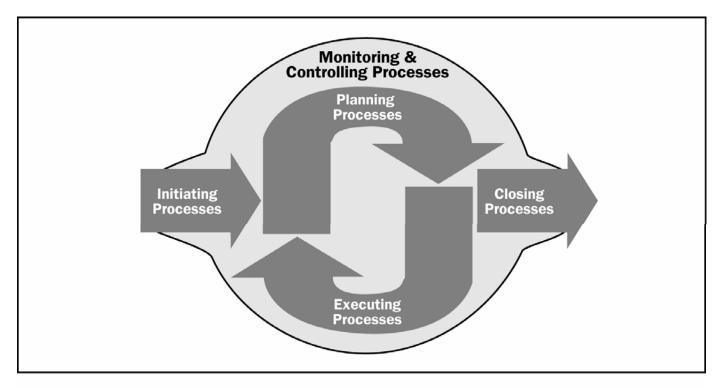


# Out with the old--





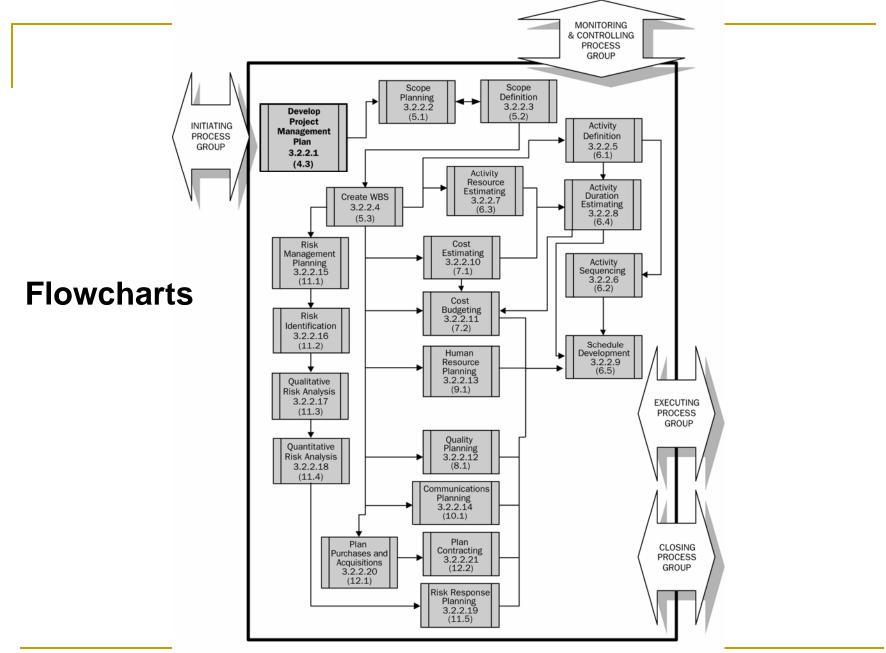
#### In with the new --





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Auburn University Montgomery Continuing Education

# 1. Integration Management

PMBOK 3rd Edition	PMBOK 2000
Develop Project Charter	
Develop Preliminary Project Scope Statement	
Develop Project Management Plan	Project Plan Development
Direct and Manage Project Execution	Project Plan Execution
Monitor and Control Project Work	
Integrated Change Control	Integrated Change Control
Close Project	

# 1. Integration Management-3rd Edition

- Develop Preliminary Project Scope 
   New Statement
- Develop Project Management Plan
- Direct and Manage Project Execution
- Monitor and Control Project Work Mew
- Integrated Change Control
- Close Project ← New



# New Integration Processes

#### Develop Project Charter

- Formally authorizes the project
- Project Charter created
- Develop Preliminary Project Scope Statement
  - Documents the characteristics and boundaries of the project and its associated products and services, as well of the methods of acceptance and scope control. An initiating process.



## Revised Integration Processes

- Develop Project Management Plan
- Direct and Manage Project Execution
  - Inputs include PM plan, approved corrective actions, approved preventive actions, approved defect repair, approved change requests, rejected change requests
  - Outputs include deliverables, requested changes, implemented corrective actions, implemented preventive actions, implemented change requests.



# New Integration Process

- Monitor and Control Project Work
  - Focuses on using earned value techniques to monitor progress
  - Outputs include recommended corrective action, recommended preventive action, recommended defect repair and requested changes.



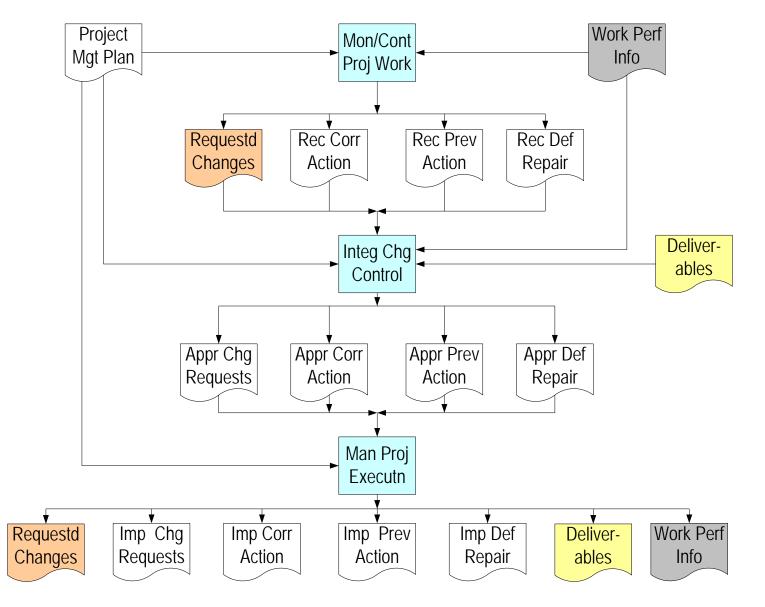
# Revised Integration Process

#### Integrated Change Control

- Inputs include recommended corrective actions, recommended preventive actions, recommended defect repair, requested changes, deliverables.
- Outputs include approved corrective actions, approved preventive actions, approved defect repair, approved change requests, rejected change requests, PM plan updates, deliverables.
- PMIS tool includes the change control system and configuration management.



#### Integration Processes



# New Integration Process

#### Close Project

- Administrative closure
- Contract closure
- Formal acceptance and hand over of the product, service or result of the project
- Updating any organizational process assets such as procedures, lessons learned, etc.



## 2. Scope Management

PMBOK 3rd Edition	PMBOK 2000
	Initiation (moved to Integ.)
Scope Planning	Scope Planning
Scope Definition	Scope Definition (WBS)
Create WBS	
Scope Verification	Scope Verification
Scope Control	Scope Change Control

# 2. Scope Management-3rd Edition

- Scope Planning
  - Project Scope Management Plan
- Scope Definition
  - Project Scope Statement
- Create WBS
- Scope Verification
  - Accepted Deliverables
- Scope Control
  - Requested Changes
  - Recommended Corrective Action



# 3. Time Management

PMBOK 3rd Edition	PMBOK 2000
Activity Definition	Activity Definition
Activity Sequencing	Activity Sequencing
Activity Resource Estimating (from Cost)	
Activity Duration Estimating	Duration Estimates
Schedule Development	Schedule Development
Schedule Control	Schedule Control



#### 3. Time Management-3<sup>rd</sup> Edition

- Activity Definition
  - Activity List
- Activity Sequencing
  - Project Network Diagrams
- Activity Duration Estimating
- Schedule Development
  - Project Schedule
- Schedule Control
  - Schedule Updates



### Time – New Process

#### Activity Resource Estimating

- Moved from Cost
- New Outputs
  - Resource Breakdown Structure, a hierarchical structure of the identified resources by resource category and resource type
  - Resource calendar that documents working days and nonworking days for each resource



# 4. Cost Management

PMBOK 3rd Edition	PMBOK 2000
	Resource Planning (moved to Time)
Cost Estimating	Cost Estimating
Cost Budgeting	Cost Budgeting
Cost Control	Cost Control



# 4. Cost Management-3rd Edition

Cost Estimating

Activity Cost Estimates

Cost Budgeting

Cost Baseline

Funding Requirements

- Cost Control
  - Performance Measures
  - Forecasted Completion
  - Recommended Corrective Action



#### Earned Value – CPI vs. CPI<sup>c</sup>

	Week 2	Week 4	Week 6	Week 8
Plan - % complete	25%	50%	75%	100%
miles	5	10	15	20
PV (mi * 15K or % * BAC)	75K	150K	225K	300K
Actual -				BAC
miles	4 mi	8 mi		
% comp	20%	40%		
EV (mi*15K or % * BAC)	60K	120K		
AC	55K	130K		
CV = EV-AC	5K	-10		
SV = EV-PV	-15K	-30		
CPI = EV/AC	1.09	0.92		
SPI = EV/PV	0.8	0.8		
EAC = BAC/CPI	275,229	325,000		
ETC = EAC - AC	220,229	195,000		
VAC = BAC - EAC	24,771	(25,000)		



#### Earned Value – sample problem

Project X was projected to take four months and cost \$70,000 per month. At the end of month one, the project was 20% complete and had spent \$89,000. At the end of month two, it was 40% complete and had spent \$151,000. What is the cumulative CPI (CPI<sup>c</sup>) for Project X at the end of month two?

BAC = \$280,000, EV=40%\*\$280,000=\$112,000

 $CPI^{c} = $112,000/$151,000 = .74$ 



# 5. Quality Management

PMBOK 3rd Edition	PMBOK 2000
Quality Planning	Quality Planning
Perform Quality Assurance	Quality Assurance
Perform Quality Control	Quality Control



# 5. Quality Management-3rd Edition

- Quality Planning
  - Quality Management Plan
  - Quality Baseline
- Perform Quality Assurance
  - Requested (process) Changes
  - Recommended Corrective Action
- Perform Quality Control
  - Quality Control Measurements
  - Recommended Defect Repair
  - Recommended Corrective and Preventive Actions



# 6. Human Resources Management

PMBOK 3rd Edition	PMBOK 2000
Human Resources Planning	Organizational Planning
Acquire Project Team	Staff Acquisition
Develop Project Team	Team Development
Manage Project Team	



# 6. Human Resources-3<sup>rd</sup> Edition

#### Human Resources Planning

- Roles and Responsibilities
- Staffing Management Plan
- Acquire Project Team
  - Staff Assignments
- Develop Project Team
  - Team Performance Assessment
- Manage Project Team ← New
  - Requested Changes
  - Recommended Corrective Action



# Manage Project Team

- Involves tracking team member performance, providing feedback, resolving issues, and coordinating changes to enhance project performance.
- Tools and techniques include observation and conversation, project performance appraisals, conflict management and issues logs.
- Outputs include requested changes and recommended corrective and preventive actions.



# 7. Communications Management

PMBOK 3rd Edition	PMBOK 2000
Communications Planning	<b>Communications Planning</b>
Information Distribution	Information Distribution
Performance Reporting	Performance Reporting
	Administrative Closure (moved to Integration)
Manage Stakeholders	



## 7. Communications Management-3rd Ed

- Communications Planning
  - Communications Management Plan
- Information Distribution
  - OPA i.e. Project Records, Reports
  - Requested Changes
- Performance Reporting
  - Performance Reports
  - Requested Changes
- - Resolved Issues
  - Approved Change Requests



# Manage Stakeholders

- Refers to managing communications to satisfy the needs of, and resolve issues with, project stakeholders.
- Tools and techniques include communications methods (meetings, emails, phone calls, etc.) and issues logs.
- Outputs include resolved issues, approved change requests, and approved corrective actions.



# 8. Risk Management

PMBOK 3rd Edition	PMBOK 2000
Risk Management Planning	Risk Management Planning
Risk Identification	Risk Identification
Qualitative Risk Analysis	Qualitative Risk Analysis
Quantitative Risk Analysis	Quantitative Risk Analysis
Risk Response Planning	Risk Response Planning
Risk Monitoring and Control	Risk Monitoring and Control



# 8. Risk Management-3rd Edition

- Risk Management Planning
  - Risk Management Plan
- Risk Identification
- Qualitative Analysis
  - Risk Register Updated with Ranking or Priority
- Quantitative Analysis
  - Prioritized List of Quantified Risks Added to Risk Register
- Risk Response Planning
  - Risk Register Updated with Appropriate Responses
- Risk Monitoring and Control
  - Risk Register Updates, Requested Changes, Recommended Corrective Actions



# Risk Register (output)

- Details all identified risks, including description, category, cause, probability of occurring, impact on objectives, proposed responses, owners, and current status.
- Contains results of qualitative risk analysis, quantitative risk analysis, and risk response planning.
- Is a component of the project management plan.



## 9. Procurement Management

- The words "procure," "solicit," and "solicitation" have been removed to recognize the negative connotation of these words in various areas of the world.
- This chapter assumes that the buyer of items for the project is within the project team and the seller is external.
- This chapter assumes that a formal contractual relationship is formed.



# 9. Procurement Management

PMBOK 3rd Edition	PMBOK 2000
Plan Purchases and Acquisitions	Procurement Planning
Plan Contracting	Solicitation Planning
Request Seller Responses	Solicitation
Select Sellers	Source Selection
Contract Administration	Contract Administration
Contract Closure	Contract Closeout



## 9. Procurement Management-3rd Edition

- Plan Purchases and Acquisitions
  - Procurement Management Plan, Contract SOW
- Plan Contracting
  - Procurement Documents, Evaluation Criteria
- Request Seller Responses
  - Proposals Received, Qualified Sellers List
- Select Sellers
  - Contract, Contract Management Plan
- Contract Administration
  - Contract Documentation, Requested Changes
- Contract Closure
  - Closed Contracts



## Contract Administration

- Now includes inputs, tools, and outputs for seller performance evaluation.
- New tools include buyer-conducted performance reviews and inspection and auditing.
- New outputs include requested changes and recommended corrective actions.



Why are you glad you are already a PMP?

- a) I'm glad I took it when I was younger and my brain was fresher.
- b) The new PMBOK® Guide is longer and has more processes.
- c) The new test is harder.
- d) All of the above.

## Questions?



Thank you!

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# MANAGEMENT

March-May 2006

#### March-May 2006



### Successful Project Management— Introductory Level

This three-day seminar provides an overview of project management concepts and principles. Course participants develop many of the project plan elements required to take a sample project from the initiating processes through planning, executing, controlling and closing. This course is compliant with the Project Management Institute's (PMI's®) current Guide to the Project Management Body of Knowledge (PMBOK®). The course manual includes step-by-step performance tools.

Participants will learn:

- Basic project management terminology and concepts as defined by the PMBOK®.
- How to plan and manage project scope and create a work breakdown structure.
- The steps in creating a project schedule and how these steps relate to the use of project software.
- The processes for developing cost estimates, budgets and spending plans.
- How to organize project staff.
- Steps in identifying project risks and creating plans to respond to those risks.
- Techniques for effective project communications.

East Room, 10th Floor, Library Tower #106 April 25-27, 2006 (Tu/W/Th) 8:30 a.m. - 4:30 p.m. Fee: \$499 (PMI Chapter Members) \$599 (Non Members)

#### **MS Project, Introduction**

In this course, you will learn to use MS Project to set up a project schedule. You will define task durations and relationships; add and assign resources; use calendars for projects, resources and tasks; assign costs; and work with the critical path. (2 sessions)

> Alabama TechnaCenter *MS Project 2003* March 6-7, 2006 (M/Tu) May 3-4, 2006 (W/Th) 8:30 a.m. - 3:30 p.m. Fee: \$242 (PMI Chapter Members) \$302 (Non Members)



Continuing Education

### MS Project 2003 Intermediate/Advanced

This course covers MS Project capabilities for customizing information, tracking project progress, working with multiple projects, working with resource pools, importing and exporting data, and working with graphics and web pages. (2 sessions)

> Alabama TechnaCenter May 24-25, 2006 (W/Th) 8:30 a.m. - 3:30 p.m. Fee: \$242 (PMI Chapter Members) \$302 (Non Members)

#### **Project Management Professional (PMP) Exam Preparation Course**

This course is designed to equip students to pass the Project Management Institute's Project Management Professional (PMP) revised 2005 certification exam. Through lecture, hands-on exercises, and sample test questions, participants will learn the information needed to successfully take and pass the exam.

Prerequisites: Please visit the certification area of <u>www.</u> <u>pmi.org</u> and make certain that you satisfy the experience requirements for taking the PMP exam.

> Room 104 Moore Hall #127 March 27-30, 2006 (M/Tu/W/Th) 1:00-6:00 p.m. Fee: \$699 (PMI Chapter Members) \$799 (Non Members)

#### Setting Up Projects for Success Using MS Project 2003

This four hour course gives MS Project users a chance to develop their technology skills in the context of business scenarios. It provides project managers at every level with practical, hands-on exercises and facilitated group discussions on how to use Office applications to improve the quality and effectiveness of project plans. PMPs receive 4 PDU's.

Prerequisite: Experience developing project plans in Microsoft Project.

Alabama TechnaCenter June 19, 2006 (M) 12:30 p.m - 4:30 p.m. Fee: \$50 (PMI Chapter Members) \$60 (Non Members)

## Call 244-3804 to register or for more information.